



Post Result Procedures & Appeals Policy for GCSE & A Levels Summer 2022

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Context

Following two years of internally assessed grades, assessment in 2022 has reverted to the usual public exam system for GCSE and A Level exams.

Papers are set by the awarding bodies and the same papers sat by candidates across the country. These papers are then marked externally by the awarding bodies and results are published to all candidates on 18th August for A Level results and 25th August for GCSE results

Post Results Services

Following the issue of results, a variety of post results services are available to candidates. Information regarding these services, plus the dates by which the Academy needs to receive requests in order to comply with awarding body deadlines is shown below.

Details of how to apply for post results services and the fees that are applicable are provided to students with their results and also made available on the Ashmole Academy Web-site and Firefly Exams Page.

Services Available

Priority Copy (deadline Tuesday 30th August 2022)

Candidates may request a copy of their marked exam script in order to help decide whether to proceed with a review of marking request. The script should be returned in time for a student to proceed with a review.

Review of Marking (deadline Tuesday 27th September 2022)

This is a review of the original marking to ensure that the mark scheme has been applied correctly. It is not a re-mark. The outcome should be issued within 20 days of the awarding body receiving the request.

A marking error can occur because of:

- an administrative error;
- a failure to apply the mark scheme where a task has only a 'right' or 'wrong' answer;
- an unreasonable exercise of academic judgement.

Note that if a request is made for a review of the result of one or more examinations after the subject grade has been issued, there are three possible outcomes:

- The original mark is lowered, so the final grade may be lower than the original grade received.
- The original mark is confirmed as correct, and there is no change to the grade.
- The original mark is raised, so the final grade may be higher than the original grade received.

Candidates may request a copy of their reviewed script to be returned with the outcome of their review.

Priority Service Review of Marking (deadline Tuesday 23rd August 2022)

This service is similar to the review of marking above but is prioritised for candidates who have college or university places, pending results. The outcome should be issued within 15 days of the awarding body receiving the request.

Clerical Re-Check (deadline Tuesday 27th September 2022)

This service will include the following checks:

- that all parts of the script have been marked;
- the totalling of marks;
- the recording of marks.

Before submitting a request for a review or re-check candidates must be clear that **the final subject grade awarded may be lower than, higher than, or the same as the grade which was originally awarded for this subject**. Students are advised to consult a member of staff if they are in any doubt about going ahead with a review.

Non-priority script to support teaching and learning (deadline Tuesday 27th September 2022)

NB: Once this request has been made, it will not be possible to request a review at a later date.

Fees

Note that in all but exceptional circumstances the fees for post-results services will be paid by the candidate. Details of fees and methods of payment will accompany the statement of results sent to students on results days.

Appeals

If a candidate remains dissatisfied following the outcome of a review of their results, they are advised to refer initially to the JCQ publication, [JCQ Post Results Services](#).

Awarding bodies will only accept appeals from centres and not from candidates themselves, and only following the outcome of a review of results or re-check. Appeals can only be lodged where there are clear and specific grounds for complaint, therefore, the school would need to take account of all relevant factors in deciding whether to support the appeal. If, on consideration of the evidence, the school does not believe that an appeal is justified, the school will inform the student and their parents/carers of this. Having taken their views into account, the school will make the final decision as to whether to submit the appeal and will ensure that this decision, and the justification for it, is communicated to parents/carers and students by the relevant Head of Faculty.

Appeals must be submitted to exam boards within 30 days of the outcome of the review being issued by them and can only be submitted via the Examinations Co-ordinator. Candidates wishing to go ahead must ensure that they contact the Examinations Co-ordinator via exams@ashmoleacademy.org well in advance of the appeal deadline so that the school has sufficient time to consider the grounds for their request.

For more information on Appeals, please visit <https://www.jcq.org.uk/exams-office/appeals>